

DİLARA ASTAM

PRODUCT EXCHANGE RETURN FORM

Order Ref. Number	1111111111	Retail Customer Code	111111111
Order Date	11111	Dilara Astam	
Office	11111		
Warehouse Code	1111	Customer Number	-1111111
Customer Note			Gift

Product Code	Product Description	Material Code	Shelf Code	Colour	Size	Barcode	Amount
DA1554522	Moon Card T-Shirt			Blue	M	45586	1
Total							1,00

Exchange / Return Address and Return Code;

- Örnek Mahallesi, İlkev Sokak, No:14/13 , 06080 – Altındağ / Ankara TURKEY Company Number: +90 (534) 301 18 56
- Cargo exchange / return code : 6564646 - (This code must be given to the cargo authorities with your package.
- We recommend that you request a cargo tracking number when delivering your package to the cargo company, you can follow the process by requesting your package with the tracking number.
- Your transactions will be completed within 5 working days after your package reaches us and an information mail will be sent to you automatically. (No transactions can be made on weekends.)

If you want to Exchange or Return the Product(s) you purchased;

- You can exchange/refund by filling out this form and sending it free of charge to the address specified above with the cargo exchange/refund code within '30' days from the receipt of the product..
- You can request a courier to your address via www.ups.com.tr / Kuryecagri' website or you can leave your package to one of the nearest UPS cargo branches
- If you want to send it with a different cargo company, unfortunately, the cost of the package sent cannot be covered by us because we do not have an agreement with a different cargo company.
- If the product / products sent for exchange are not available in stock, your order will be automatically cancelled by our system, a refund will be made, and an information mail will be sent to you automatically...
- You do not have the opportunity to exchange between products. Only the same product and size can be exchanged. If you prefer a different product, you can send us your existing product as a return by creating a new order.
- If the products reach us in a used, worn, washed condition, we cannot carry out the exchange / return process in this case.

For more information: customercare@dilaraastam.com.com

RETURN

PRODUCT	SIZE	AMOUNT	

EXCHANGE

PRODUCT	SIZE	AMOUNT	REQUESTED SIZE